

Bow Mar Comcast Subscribers

In February, Comcast will make changes in Colorado that will provide more high definition channels, more ethnic programming and greater bandwidth for high speed internet. In order to do this; Comcast will upgrade its standard channel lineup to a digital transmission format.

This conversion will affect customers who subscribe to standard or digital cable and have secondary TV sets that are not connected to a digital box. All customers currently have at least one TV set connected to a digital box. Additional digital boxes will be required for your TV sets that do not currently have a digital box. The first three boxes will be offered at no charge. Additional boxes can be ordered on the internet or by phone. There is no charge for the first three boxes. Additional boxes will be \$1.99 or \$7.99 per box depending on the service desired. The boxes are easily installed by the customer or by a Comcast technician for a \$15.99 per visit fee.

Comcast customers who currently subscribe to the basic service will not be affected by this change; they will remain in the analog format.

It is anticipated the conversion will take place in Bow Mar from mid May through June. Comcast will be contacting its customers 30 days prior to this conversion.